

Vyopta Cloud vs On-Premises Detailed Comparison

Technology Coverage Comparison

| | Technology Insights | vAnalytics |
|---|---------------------|-------------|
| | Cloud | On-Premises |
| UC&C Technology Coverage | | |
| Multi-Vendor Support | ☑ | ☑ |
| Voice | ☑ | limited |
| Video | ☑ | ☑ |
| On-Premises UC | ☑ | ☑ |
| Cloud-Based UC (Cloud-to-Cloud Collection) | ☑ | |
| On-Premises UC Systems Coverage | | |
| Cisco Unified Call Manager (CUCM), Cisco Hosted Collaboration Solution (HCS) | ☑ | ☑ |
| Cisco Meeting Server (CMS/Acano), TelePresence Management Suite (TMS), Server (CTPS), MCU | ☑ | ☑ |
| Cisco VCS, Expressway Core | ☑ | ☑ |
| Microsoft Skype for Business | ☑ | |
| Pexip Infinity | ☑ | ☑ |
| Poly RealPresence Collaboration server (RMX series) | ☑ | |
| Poly RealPresence Distributed Media Application (DMA) | ☑ | |
| Poly RealPresence Resource Manager (RPRM) | ☑ | |
| Edge UC Systems & Session Border Controller Coverage | | |
| Cisco VCSX, Expressway Edge | ☑ | ☑ |
| Monitoring for Cisco Expressway Edge Mobile Remote Access | ☑ | |
| Cisco Unified Border Elements (CUBE) | ☑ | |
| Oracle AcmePacket Platform | ☑ | |
| AudioCodes | upcoming | |
| UCaaS/VCaaS Coverage | | |
| Microsoft Teams (Includes Skype for Business Online) | ☑ | |
| Cisco Webex | ☑ | |
| Zoom (Includes Zoom Meetings, Zoom Webinars, and Zoom Phones) | ☑ | |
| Google Meet | ☑ | |
| RingCentral | ☑ | |
| Endpoint Coverage | | |
| Cisco Devices | ☑ | ☑ |
| Cisco Control Hub | ☑ | |
| Poly Devices | ☑ | ☑ |
| Poly Lens | ☑ | |
| Lifesize Video Endpoints | ☑ | |
| Microsoft Teams Rooms | ☑ | |
| Zoom Rooms | ☑ | |
| Calendar (Scheduling) Coverage | | |
| Microsoft Exchange (Office 365) | ☑ | |
| Google Calendar | ☑ | |
| Extensibility | | |
| Vyopta SDK/API | ☑ | |

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Capabilities Comparison

| | Technology Insights | vAnalytics |
|--|---------------------|-------------|
| | Cloud | On-Premises |
| Usability & Manageability | | |
| Advanced Data Search, Filter, Sort | ☑ | ☑ |
| Multi-tenancy | ☑ | ☑ |
| Modern, Interactive UI | ☑ | |
| Quick to Deploy | ☑ | |
| Cloud Scale | ☑ | |
| Data Storage Location | AWS (US EU GOV) | on-premises |
| Possibility to Access All New Features | ☑ | |
| Monitoring Capabilities | | |
| Sophisticated Intelligent Monitoring Engine <i>(limitless filter combinations, flexible trigger actions and notifications, robust alert management)</i> | ☑ | |
| Integration with IT Service Management and Ticketing Systems | ☑ | |
| Infrastructure & Endpoint Call Quality and Performance Monitoring <i>(packet loss, jitter, bandwidth, frame rate, and resolution)</i> | ☑ | ☑ |
| Real Time Monitoring of Live Calls | ☑ | ☑ |
| Monitoring of Recent Calls <i>(Rewind the clock up to 30 days)</i> | ☑ | |
| Proactive Alerts and Notifications – Real Time Metrics | ☑ | ☑ |
| Proactive Alerts and Notifications – Post-Call CDR Data | ☑ | |
| Direct Real-time Monitoring of SIP Endpoints – Availability <i>(codec status)</i> | ☑ | ☑ |
| Direct Real-time Monitoring of SIP Endpoints - Other <i>(temperature, CPU utilization, mute, presentation)</i> | ☑ | |
| Endpoint Peripheral Monitoring <i>(camera, display)</i> | ☑ | ☑ |
| Endpoint Peripheral Monitoring <i>(touch panel, microphone)</i> | ☑ | |
| Call Legs & Meeting Cross-links | ☑ | ☑ |
| Detailed Call Detail Records (CDRs) with Enhanced Monitoring <i>(searchable, parsed, grouped, error code interpretations)</i> | ☑ | |
| SIP Trunk Monitoring | ☑ | |
| Participant Details, Location-based Insights for UCaaS users | ☑ | |
| Sophisticated Quality Metrics & Scoring <i>(based on presentation/audio/video)</i> | ☑ | |
| Analytics Capabilities | | |
| Automated Reporting | ☑ | ☑ |
| License & Capacity Planning | ☑ | ☑ |
| Technology Adoption Metrics | ☑ | ☑ |
| User Adoption Metrics | ☑ | ☑ |
| Detection of Systemic & Recurring Issues | ☑ | ☑ |
| SLA Tracking of UC Performance and Availability | ☑ | ☑ |
| Long Term Data Storage & Historical Trending | ☑ | ☑ |
| Trunk Analytics | ☑ | |
| Space Insights | ☑ | |