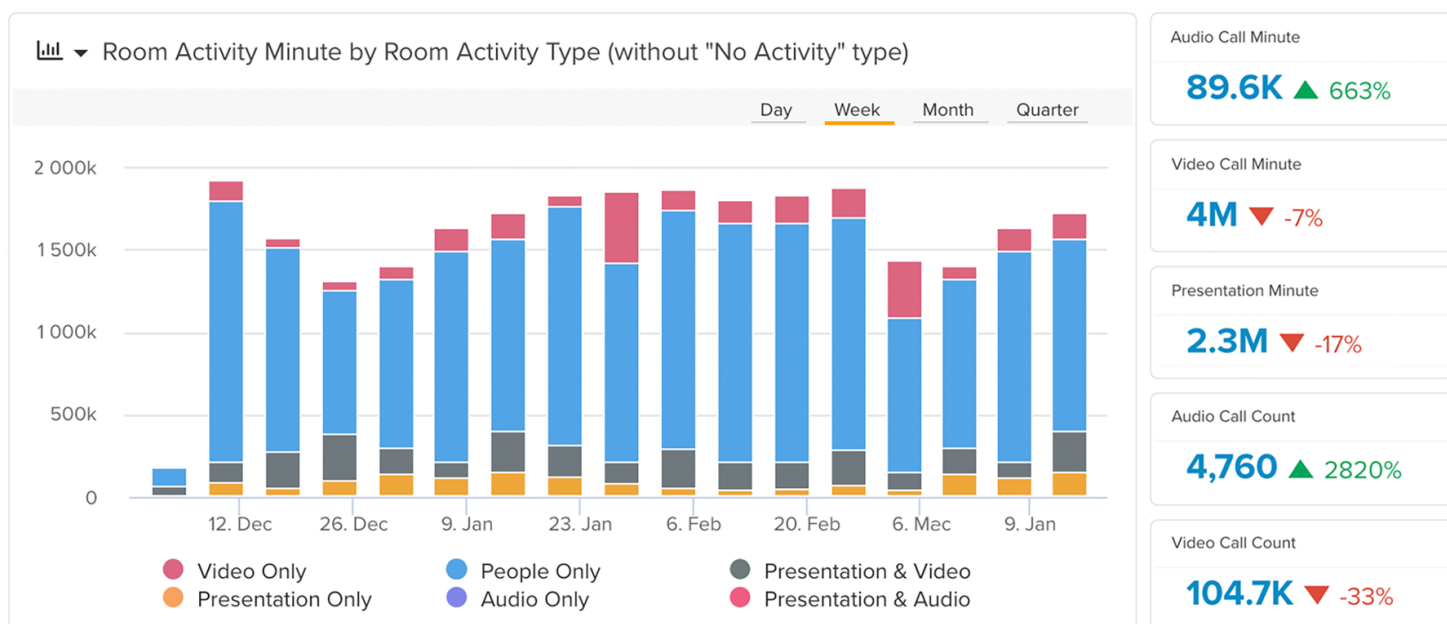


Vyopta for Microsoft Teams Rooms

Your Rooms. Supercharged.

Microsoft Teams Rooms (MTRs) are collaborative meeting spaces equipped with specialized hardware and software to facilitate seamless communication and collaboration for remote and in-person participants. These rooms typically include audio and video conferencing capabilities, interactive displays, and more. Vyopta's monitoring solutions for MTRs enable IT administrators to gain insights into room utilization, call quality, and equipment health.



Reliability

Proactively and rapidly detect the issues impacting your Microsoft Teams Rooms with active alerts.

Quality

Improve user collaboration quality to maximize productivity, engagement, and investments.

Utilization

Drive efficient and safe use of space while optimizing your real estate and technology spend.

Single-Pane-of-Glass

Pinpoint problems in seconds with endpoint, application, network, infrastructure, & service provider visibility.

Real Time Monitoring + Troubleshooting

Proactively detect issues to avert disruptions: Receive immediate alerts when users experience performance issues and identify quality risks before users call in or business productivity is impacted.

Reduce troubleshooting time: Stop relying on incomplete information from multiple disparate tools; save time locating problematic calls and troubleshooting issues.

Diagnose issues with confidence and evidence: Avoid finger-pointing and correctly assign tasks to the right teams by pinpointing root causes due to infrastructure, user error, or network problems.

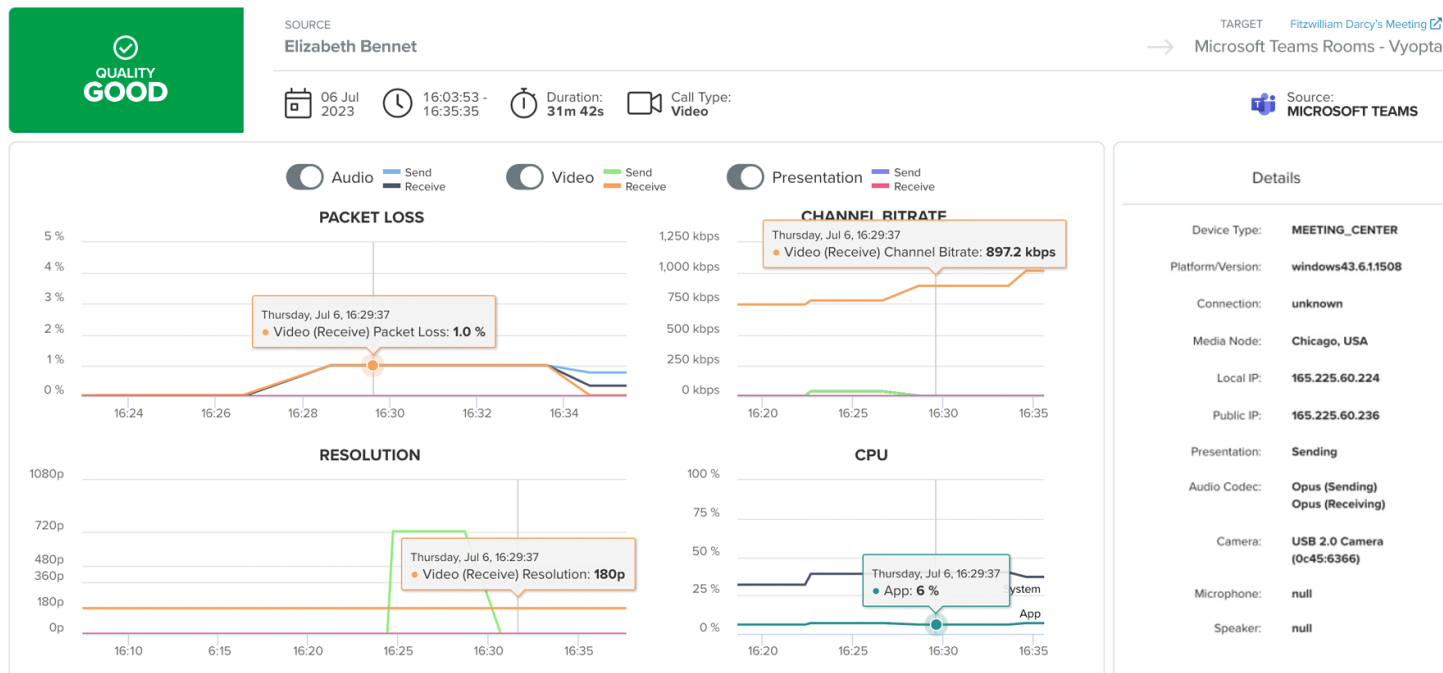
Space Optimization

Clear, actionable insights on how your MTR-outfitted rooms are actually being utilized to make data driven decisions on space optimization. Are booked conference rooms and huddle spaces sitting empty? Are attendees using the technology in the rooms as intended? Are any buildings nearing capacity for sufficient number of meeting rooms? Are large spaces regularly booked for small meetings? Space Insights combines calendar reservations with actual room utilization metrics to answer these questions and more.

Vyopta for Microsoft Teams Rooms

Quality of Experience

Leverage Vyopta's Technology Insights to ensure rooms are hosting high quality meetings. 20% of virtual meetings have quality of experience issues that can impact productivity and burden employees. These issues are often preventable, but go unreported 90% of the time. Vyopta offers unique visibility into these hidden productivity killers, and the data necessary for improvement. Does a certain building have higher than average rates of video packet loss? Is a specific MTR-enabled room showing high latency for audio streams? Monitoring your MTRs in Vyopta arms you with actionable data to maintain high quality experiences for your employees.



How Do We Do It?

Vyopta Platforms: Vyopta offers a single-pane-of-glass solution that takes call data from different sources and merges them together. With Vyopta, our intelligent monitoring engine allows customers to monitor different aspects of the MTR device, including cameras, microphones, and touch panels.

Data Collection: Vyopta has multiple collection methods, including integrating with Microsoft Graph API to collect the devices' data and device status as well as with Poly Lens for direct API access to receive device and component status. Vyopta continually works to achieve the same with other vendors.

API Requirements: Vyopta utilizes the Microsoft Graph API to get device information and status, which requires Global Admin for authorization.

Agent Requirements: The Windows agent can be run on any Windows-based MTR device. It requires API authorization with the Graph API to pull the list of devices. The MTR agent requires a dedicated on-premise collector and can be deployed via Intune for mass deployment and management.



Interested?
Learn more about Vyopta for Microsoft Teams

Find more information at vyopta.com/microsoft_teams.

Contact your Vyopta sales representative or email us today at sales@vyopta.com.

